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	03 LC:0001	O.VU DH			September 7	7, 2006	(Date)
APPLICATION NO.	FILING DATE	F	FIRST NAMED	INVEN	TOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/782,280	02/19/2004		Krishna Mangipu		i	20496/1 CON	4251
TITLE OF INVENTION: M WITHIN THE CONTEXT (ASED CLAS	S SERV	ICE AND ADAPTIV	'E SERVICE LEVEL MANA	AGEMENT
APPLN. TYPE	SMALL ENTITY	ISSUE FE	EE	PU	BLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$1400		\$300	\$1700	09/08/2006
EXAMINER		ART UNIT		CL	ASS-SUBCLASS		
DONAGHUI	E, LARRY D	2154		709-226000			
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Authorized Signature	Brian Uli	Daelis	&		DateSept	ember 7, 2006	
Typed or printed name _1	lis	Registration No. 34,221					
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TRANSMITTAL OF PAYMENT OF ISSUE FEE (LARGE Entity) (37 C.F.R. §1.311)

Docket No. 20496/1 CON

Mangipudi et al.

	Serial No.	Filing Date	Examiner	Group Art Unit	Confirmation No.
ş	10/782,280	February 19, 2004	Larry D. Donaghue	2154	4251

Invention:

METHOD AND APPARATUS FOR POLICY BASED CLASS SERVICE AND ADAPTIVE SERVICE LEVEL MANAGEMENT WITHIN THE CONTEXT OF AN INTERNET AND INTRANET

Boston, MA 02111 Phone: 617-856-8369 Fax: 617-856-8201

Signature

Tracey Simmons September 7, 2006 Printed Name

Date